

SEEN AND HEARD

Cunningham Lindsey

From January 2006 Gerry Loughney currently CEO of the UK business became chairman. Phil McNeillage presently Chief Operations Officer succeeded Gerry as CEO. John Jenner previously Finance Director became Chief Operations Officer. David Bruce, previously Finance Director at DTZ, joined in that position at the beginning of 2006.

At the same time Mark Gilbert, previously Regional Director Specialist Insurance Services for Cunningham Lindsey (UK), has been appointed Head of Liability Services for the company. He has been with Cunningham Lindsey (UK) for 10 years.

Peter Taylor, previously in charge of the development of Cunningham Lindsey (UK)'s motor and creditor fraud claims division, has been appointed Head Of Investigation Services for the company. This new role has been developed to provide a broader focus on the end to end management of fraudulent claims across all areas of the business, including household and commercial claims. He has been with the company for 14 years.

Adjusting Solutions Launch

Tom Battell and David Martin have launched Adjusting Solutions. These two highly experienced chartered loss adjusters (latterly ex PricewaterhouseCoopers and Cunningham Lindsey) will aim to service the London Market. They will specialise in complex and major insurance claims and disputes.

Also joining Adjusting Solutions will be IT insurance expert Mike Wagstaff (ex St Paul) and chartered accountant Jill Dowie.

Crawford in India

Crawford & Company has purchased a 26 percent interest in Puri Anuj & Associates Pvt. Ltd. (PAA). PAA is a full service insurance loss adjusting and claims settlement company for all classes of risk with three offices in India.

The move is expected to provide additional service delivery capabilities to support both the requirements of PAA's existing Indian and international clients as well as the interests of the multinational client base of Crawford & Company.

Elsewhere Crawford & Company New Zealand, a fully-owned subsidiary of Crawford & Company and Godfrey & Company are pleased to announce the merger of their operations in New Zealand. Crawford will now be represented in New Zealand and the South Pacific Islands by Godfrey & Company.

These moves are part of Crawford's strategy of providing a global service for its clients. Previously this was done through a network of associates. Now the Atlanta based international loss adjuster is going for ownership or, where appropriate, joint ventures.

QuestGates wins Legal and General

Following a complete market review by Legal and General, the insurer appointed QuestGates as its sole liability adjuster. The contract, which is for both investigation and, where appropriate, cradle to grave claims handling. In another development following the enhancement of its motor division with the recruitment of two senior managers, QuestGates has now completed a re-engineering of its motor investigation services.

The new search based IT system provides the platform for a system of internal procedures which can be used