

## Curriculum Vitae

**Simon Burley**

**Consultant**



**Qualifications:**

Associate of the Chartered Insurance Institute (ACII)  
 Fellow of the Chartered Institute of Loss Adjusters (FCILA)  
 European Loss Adjusting Expert (FUEDI-ELAE)  
 Fellow of the International Federation of Adjusting Associations (FIFAA)

**Key Experience**

Simon has 30 years of Insurance Claims experience having worked for Insurers and both UK and International Adjusting practices. He initially trained as a general adjuster and took the Accountancy and Liability routes through the CILA exams. Having initially developed his reputation handling the financial aspects of Fire claims he more latterly specialised in complex liability losses encompassing EL, PL and Products liability claims.

Simon's strengths come to the fore on losses where settlement is elusive and where difficult relationships prevail to prevent agreement being reached. His ability to identify a route to resolution has led to the settlement of difficult claims to the mutual satisfaction of Insurer, Policyholder and Claimant.

Simon has experience of working in the UK, the Middle East and the Caribbean.

In addition to his loss adjusting work Simon undertakes Audit and Consultancy work for Insurers, Brokers and Corporate bodies with self insured programmes.

**Employment History:**

<b>November 2008 – Present</b>	Director	Delta Claims Services
<b>2006 – 2008</b>	Director	AMG Chartered Loss Adjusters
<b>2003 – 2006</b>	Co-Owner/Director	Sigma Claims Solutions
<b>1999 – 2003</b>	Director	Crawfords
<b>1996 – 1999</b>	Partner	Ashworth Mairs Group
<b>1987 – 1996</b>	Associate Director	Ellis & Buckle
<b>1984 – 1987</b>	Adjuster	Graham Miller International
<b>1982 – 1984</b>	Adjuster	Ellis & Buckle
<b>1978 – 1984</b>	Claims Handler	Norwich Union.

## **Summary of Major Assignments**

### **EL Major Injury & Fatality**

Appointed by Underwriters to initially investigate and then settle a number of claims arising when a temporary scaffold collapsed leading to a fatality, serious injury and potential PTSD claims.

### **PL Contaminated foodstuffs**

Investigation of claims arising from the actions of a supplier of ingredients used for chicken feed. The negligent supply led to extensive claims across the UK arising from the mass extermination of flocks of chicken at egg producers.

### **PL Incidents arising at Football Clubs**

Coordination and investigation of a series of similar incidents occurring at a number of Premier League and Football League Clubs across the UK. Simon's role included a consideration of the liability issues and respective denials of liability alongside some appropriate settlements. Given the widespread nature of the incidents the role also involved the recommendation of best practices to all professional football clubs.

### **Fire – Fraud**

Appointed by Insurers to investigate the dubious origins of a multi million pound fire at a Private School. Working with solicitors the evidence gathered led to a denial of Policy Liability and the subsequent successful defence of a High Court Civil Action. In the Court case Simon spent 3 days in the witness box under cross examination.

### **Fire – Business reinstatement**

Simon led a team of Adjusters, Surveyors and Accountants in the handling of a multi million pound commercial fire in North Wales. Given the extent of damage it was initially considered by many that the business could not be reinstated, which would have led to significant unemployment in a remote and deprived area of North Wales. Working with the Policyholder and Insurers the team created a series of innovative and successful reinstatement options which led to the successful recovery of the business.

### **Mortgage Guarantee Insurance**

As a member of a small team Simon participated in the investigation and subsequent settlement of a series of Mortgage Guarantee claims arising from the downturn in the housing market in the early 1990s. Claims on this type of policy had been rare and handling the losses led to a review of lending criteria at leading UK Building Societies along with responsibility for decisions on "build out" options for many building projects across the UK.

### **Middle East Construction losses**

Based in Saudi Arabia, Simon was the handling Adjuster for a series of claims arising from the mass development of the Saudi infrastructure in the early/mid 1980's. He was involved in multi million pound construction projects including the new Airports at Riyadh and Dhahran and King Fahd's new Royal Palace.

**Hurricane Claims, Caribbean**

Simon was seconded to Antigua following significant damage to the Island as a result of Hurricane Georges. Simon was involved in both material damage and business interruption losses arising to commercial properties across the Island.

**Workmens Compensation Claims**

Following the employment of European nationals by US based companies in projects in Iraq and Kuwait a series of claims arose from employees who sustained injury and illness in the Middle East but returned to Europe for treatment. Simon's role involved close liaison with the Claimant to ensure that the appropriate medical treatment was received thus allowing a prompt return to work. Thereafter appropriate compensation/benefits under the policy had to be agreed with the Claimant.

**Health & Safety Training**

Working with the UK Health & Safety Manager of a worldwide corporate, Simon developed and delivered a training programme for their UK Management to improve Accident investigation and recording, the training was developed following a study of their claims history and thus was specifically designed to assist those at the front line. Following the training there was a marked improvement in both the claims ratio and the claims spend.