

Curriculum Vitae

Mike Wagstaff

**IT and Systems Specialist
Adjusting Solutions LLP**

One Alie Street

London E1 8DE

DDI 0845 193 0786

mike.wagstaff@adjustingsolutions.com



Key Experience.

Mike has spent over 30 years in IT and in that time has worked in virtually every aspect of the industry. Starting out in Operations and moving on to Programming and Analysis. Mike later switched to Network design and development to meet the new demands for enhanced communication solutions. He has since been involved in the planning and implementation of various data networking projects along with the creation of effective IT security systems.

Employment History.

2005 – Present	IT Specialist	Adjusting Solutions LLP
2004 – 2005	Operations Manager	Atlanta Technology Ltd
2003 – 2004	Project Manager	Houston Casualty Company
1993 – 2003	Project Manager	St Paul 's International Insurance
1988 – 1993	Operations Supervisor	St Paul Reinsurance
1987 – 1988	Operations Supervisor	Thomas Cook PLC
1984 – 1988	Senior Programmer/Analyst	Root Computers Ltd
1980 – 1984	Software Dev. Supervisor	Tear Fund Ltd
1978 – 1980	Senior Programmer	Volkswagen GB Ltd
1975 – 1978	Senior Operator/Programmer	Telephone Rentals PLC (Now part of Cable & Wireless)

Summary of Major Assignments:

Software Development.

Designed and implemented a complete software solution for a large international relief agency. Liaised with various departments and staff members to produce final solution which remained in production for nearly twenty years.

Operations Supervisor.

Oversaw operation and maintenance of 5 mini-computer systems for a Re-insurance company. Supervised 3 operations staff and later planned and oversaw transfer of bespoke reinsurance system onto a new computer platform based on the Unix operating system.

Staff Training.

Organised and ran training courses for staff teaching the use of new desktop systems.

Designed and Managed Implementation of Worldwide Data Network.

Designed and oversaw creation of integrated data network for a large Insurance company. Travelled to various locations to oversee installation new systems and establish connections to main data centres. This often involved complex and delicate negotiations with local suppliers and staff.

Security and Compliance Work.

Oversaw installation of recommended Firewall technologies for the same insurance company. Also investigated and reported on any breaches of company regulations with regards to internet and E-Mail access. Confidential reports produced for Personnel department.

Planned IT Integration for Lloyds Brokerage.

Oversaw integration of four separate Lloyd 's brokerages into one large unit. Setup IT equipment in Lloyd 's building and liaised with Lloyd 's authorities over provision of data lines to the various work areas. Also re-organised newly acquired back office and data centre for newly integrated companies. Later carried out similar project for another major Insurance company.

Operations Management.

Managed the operations of an IT network support company. Supervised and scheduled the workload of 8 engineers and looked after the requirements of over thirty customers.

Courses Completed:

Configuring Cisco routers and switches (Introduction & advanced), Maintaining an Internet Connection, Presentation Skills, NT4 network administration, Lan/Wan troubleshooting.